

# Quality and Product Safety Policy

The aim of Nordzucker Group Europe is to produce and sell safe food and feed products, in a way that fulfils customer requirements and complies with legal regulations, all in accordance with sustainability.

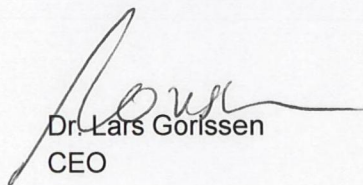
We strive to achieve excellent quality of our products and services. We take care of good relations with our customers, suppliers, the authorities, our neighbors, local communities, the media and our employees. We maintain a proactive and customer focused quality and product safety culture that encompasses all processes.

Our objectives are:

- Excellent quality achieved by meeting customer expectations
- Building a strong quality and product safety culture as well as promoting pro-quality attitudes and responsibility by all employees
  - We motivate our employees to play an active part and important role in the continuous improvement process of the quality and product safety
  - We take care of improving qualifications and professional skills of employees and raise the awareness of the importance of the quality and product safety
  - We ensure resources to achieve excellent quality of our products and services
- Fulfilling food and feed safety rules which are based on a prevention system being a part of our HACCP concept
- Implementation of actions and investments leading to effective and safe food and feed manufacturing processes
  - We are continuously striving to further reduce any hazards by managing risks effectively
- Ensuring compliance with the legal regulatory and requirements of standards
  - We are working closely together with regulatory bodies and trade associations to address food and feed safety issues
  - We perform audits to monitor the compliance
  - We are committed to meet compliance criteria and provide accordant analytical results prepared by accredited external laboratories or internal laboratories using defined method procedures and participating frequently in proficiency tests and inter-laboratory comparisons
- Choosing suppliers after assessment based on selected criteria, continuously improving the cooperation with our suppliers from who we require to respect food and feed safety and quality aspects, human rights and sustainability in the whole supply chain.

All employees are obligated to follow the quality and product safety policy.

Braunschweig, 04.10.2021



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